

Warranty

Classic Working Life (Pty) Ltd. (CWL) warrants for the periods set forth below that the products listed/specified herein will be free from defects in materials and workmanship at the time of passing of risk. This warranty is valid from the date of passing of risk to the original purchaser and is non-transferable. It covers the original purchaser of CWL products for the purchaser's own use and not for resale, remarketing or distribution.

All products listed as buyouts are covered under a separate supplier warranty.

Seating

- Wilkhahn – Aline, Ceno, Chassis, FS-Line, FS Management, Graph, Modus, Modus Exec, Neos, ON, IN Sito and Stitz.

10 Year Warranty

- Enea – Coma, Eina, Global, Logica, Lottus, Lottus Wood, Movado, Talk and Stacky.

5 Year Warranty

- Buyouts – All products supplied through CWL by local manufacturers.

Original manufacturer's warranty.

NB: All Fabrics and Leathers used in the upholsteries of the above products carry the original manufacturer's warranty.

Desks, Tables and Storage

- Wilkhahn – 630 range, 632 Range, Aline, Asienta, Confair, Concentra, Contas, Conversa, Cubis, Graph, Logon, Timetable, Timetable smart, Timetable shift, 630 range, 632 Range, Palette, Travis, Travis Height-adjustable and Velas
- Enea – Folio, Punt, Oh, Talk, Lottus, Way and Yes
- Nurus – Inno, Next, Noor, Ashbury, U Too, Pila and Plato
- International

5 Year Warranty

- Buyouts – All products supplied through CWL by local manufacturers.

Original manufacturer's warranty.

Screens

- Ergosystem – Horizon and Ergo 50

5 Year Warranty

Casual / Soft Seating

- Wilkhahn – Asienta, Cana, Cubis and Velas
- Enea – Konic and Oh.

5 Year Warranty

- Buyouts – All products supplied through CWL by local manufacturers.

Original manufacturer's warranty

Accessories

- Buyouts – All products supplied through CWL by local manufacturers.

Original manufacturer's warranty.

Warranty does not apply to product defects, damage, failure or loss resulting from:

- Normal wear and tear
- Abuse, misuse, or accident (including, without limitation, use of product in unsuitable environments or conditions)
- Alteration or modification of the product
- The substitution of any unauthorized non-original components for use in the place of original components in an integrated product solution, including but not limited to work surfaces, leg supports, panels, brackets, shelves, overhead bins and other integral components.

Warranty exclusions and limitations:

- Replacement parts are covered for 2 years or the balance of the original warranty, whichever is longer.
- Warranty excludes products considered by CWL to be consumables (e.g. batteries, lamps)

Warranty Provides Exclusive Remedies:

Pursuant to this limited warranty, if a product fails under ordinary use as a result of a defect in materials or workmanship, CWL will

1. Repair or, at CWL's option, replace the affected product at no charge, with a new or refurbished product of comparable function, performance and quality or
2. Refund the purchase price for the affected product if, in CWL's opinion, repair or replacement is not commercially practicable or cannot be timely made.

- A product "defect" means an inadequacy in the materials or workmanship of the product that

1 - Existed at the time of passing of risk with respect to the product from CWL to you.

2 - Causes a failure of the product to perform under ordinary use in accordance with the materials and documentation accompanying the product.

- An "ordinary use" means use of the product

1 – In conformance with all applicable local, state or federal laws, codes and regulations (including without limitation building and/or electrical codes) and

2 - Causes a failure of the product to perform under ordinary use in accordance with the materials and documentation accompanying the product.

WITHOUT PREJUDICE TO THE LEGAL WARRANTIES PROVIDED UNDER NATIONAL LAW, THIS LIMITED WARRANTY IS THE SOLE REMEDY FOR PRODUCT DEFECT AND NO OTHER EXPRESS OR IMPLIED CONTRACTUAL WARRANTY IS PROVIDED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. UNDER THIS CONTRACTUAL WARRANTY CWL SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INDIRECT DAMAGES.